Holland Bloorview Rights & Responsibilities

Holland Bloorview Kids Rehabilitation Hospital is committed to the values of equity, diversity, inclusion and accessibility, and providing a safe and respectful space for everyone in our community including clients, families, staff, volunteers, researchers, students, donors and visitors.

The Holland Bloorview Rights and Responsibilities highlights our values and guides how we are expected to treat and communicate with each other whether in person, virtually or in writing. Behaviour that is disrespectful, disruptive, or otherwise a threat to the safety and well-being of others will not be tolerated.

Value	What is it?	Our commitment to each other
Dignity & Respect	Valuing each person	We communicate in ways that are non-threatening, supportive, understanding, and polite.
Compassion	Showing kindness and helping one another	We create a safe and welcoming environment by respecting and including everyone.
Information Sharing	Voluntarily sharing information amongst people /organizations	We exchange helpful information in a way that respects everyone's privacy, is timely, meaningful, and easily understandable.
Partnership	Working together to create the best possible outcomes	We respect our differences, listen with an open mind, share our ideas, expertise, and hopes with each other.

To share your comments or concerns, please contact the applicable contact below (e.g. if you are a client or family member, please contact 416-425-6220 ext. 6084 or feedback@hollandbloorview.ca).

Clients/Families: 416-425-6220 ext. 6084 or feedback@hollandbloorview.ca

Employees: 416-422-7048 or humanresources@hollandbloorview.ca

Research Participants: researchethicsboard@hollandbloorview.ca **Students:** 416-425-6220 ext. 3645 or kgalley@hollandbloorview.ca

Volunteers: 416-425-6220 ext. 7032 or volunteers@hollandbloorview.ca

Visitors: 416-400-8876 or info@hollandbloorview.ca

